Change Log

The below document shows the proposed amendments to the existing specification document contained in the Policy.

CCTV Technical Specification

The following technical specifications and system requirements must be met before a camera system can be considered suitable to be installed in a Doncaster licensed vehicle.

1. Operational Technical Specifications

Reference	Specification	Details
1.1	100% solid state design or a proven vibration and shock resistant system.	The system should not have any fan and the recording should be vibration and shock proof, i.e.: Flash-based SSD (100% industrial grade), Hard disk with both mechanical anti-vibration and anti-shock mechanism and self-recovery and self-check file writing system.
		SD cards will not be acceptable
1.2	8 to <u>36</u> 15 Volts DC	Operational between 8 and 3615 volts DC
1.3	Reverse polarity protected	System to be protected against reverse voltage.
1.4	Short circuit prevention	System to be protected against short circuits
1.5	Over voltage protection	System to be protected against high voltage transients likely to be encountered in the vehicle electrical system.
1.6	Automotive Electromagnetic	The in-vehicle taxi camera system must be
	Compatibility Requirements	compliant with the Council Directives:
		2004/108/EC on Electromagnetic
		Compatibility (CISPR 22/EN55022),
		2004/104/EC on Radio Interference (sections 6.5,
		6.6, 6.8 and 6.9)
		The camera equipment should therefore be e-
		marked or CE-marked with confirmation by the
		equipment manufacturer as being non-immunity
		related and suitable for use in motor vehicles.
1.7	System override activation	The system is required to be active at all times that
	(on / off) switch to be	the vehicle is being used as a licensed vehicle.
	located in a position where it	This will allow the facility for the system to be
	is not accessible from inside	deactivated during times when the vehicle is being
	the vehicle (i.e. in the boot /	used for private purposes (e.g. domestic use).
	engine compartment). The	The switch that deactivates the system must be
	override switch must be	located within the vehicles boot or engine
	illuminated when switched	compartment (i.e <u>. it -must not be possible to</u>
	<u>"on"</u>	deactivate the system immediately or from inside of
		the vehicle) it must only be possible to deactivate the
		system from outside of the vehicle).
1.8	First-in/first-out buffer	The system must automatically overwrite to create a
	recording principle	constant cycle recording

1.9	Access record Built-in, automatic logging of all access actions, including date and personnel names	A service log must be kept and maintained by the approved installer and the local authority.
1.10	Security, duration and auto- clearing of log files	
1.11	Image recording formats and medialmage export formats and media	Images must be encrypted to a minimum of FIPS 140/2 Images must be exported in commercially available formats.
1.12	Image protection during power disruption	Images must be preserved in the event of loss of power. Battery back-up will not be permitted
1.13	Unit must operate without the ignition being turned on.	The Unit must have the ability to operate for at least 21 hours without power from the ignition. The device must be hard wired to both constant and ignition supply.
1.14	Image and audio data shall be recorded and stored in a unit separate from the camera head.	Self-contained storage cards within the camera head will not be acceptable.
1.15	GPS capability	System must <u>have</u> be compatible to allow for GPS capability.
1.1 <u>6</u> 7	The system must be capable of recording audio time synchronized to the recorded images. The system shall not record audio except when audio recording is activated by means of an approved trigger.	If activated, the audio must record within the video file. The system should have the ability to start recording audio data by means of at least two trigger buttons (see also 1.26 below). One trigger button must be capable of being activated by the driver. Once the trigger is activated the system must begin to record audio data. The system will continue to record audio until the same trigger is activated again. The second activation of the trigger must result in the cessation of audio recording (e.g. a button could be pressed to begin audio recording, pressing the button again would stop audio recording). A separate independent trigger button must be located on each passenger row of seating within the vehicle and be capable of being activated by any passenger occupying that row. The second trigger button must be capable of being activated by the passengers in the vehicle independently of the driver. Once the trigger is activated the system must begin to record audio data. The system will continue to record audio until the same trigger is activated again. The second activation of the trigger must result in the cessation of audio recording (e.g. a button could be pressed to begin audio recording), pressing the button again would stop audio recording). Both audio activation triggers must be independent
		begin audio recording, pressing the button again would stop audio recording).

		only be deactivated by means of the same trigger
		(driver or passenger) that was used to activate the
		audio recording.
1.1 <u>7</u> 6	The system shall not	The system should have the ability to start recording
1.1 <u>7</u> 0	record audio except when	audio data by means of a trigger switch.
	audio recording is	addio data by means of a trigger switch.
	activated by means of an	
	approved trigger	
	switch The system must be	
	capable of recording audio	
	time synchronized to the	
4.40	recorded images.	All and a Classic and a long by his added to the ridge Class
1.18	The audio playback,	All audio files must simply be added to the video files
	when triggered, shall be	as a voiceover, not in separate files
	in 'real time' and	
	synchronised with the	
	images that are captured.	
1.19	Digital sampling of the	
	audio signal must exceed	
	8KHz	
1.20	Digital resolution of the	
	audio samples must	
	exceed 10 bits.	
1.21	The audio microphone	
	shall be integrated within	
	the camera head.	
1.22	Audio data and image	
	data must be stored	
	together, not in separate	
	files, and must be	
	protected against	
	unauthorised access or	
	tampering.	
1.23	The system must support	
	testing of the audio	
	function for installation	
	set-up and inspection	
	purposes.	
1.24	The system must 'go to	
	sleep' to reduce battery	
	drain during prolonged	
	idle time.	
	It must be capable of	
	immediate reactivation	
1.25	Images r Recorded	Any monitors may only display live images as clearly
=	images by the system	visible by having a glance around as per ICO
	shall not be displayed	specifications, it must not display recorded images
	within the vehicle.	
1.26	The system must have at	If activated, the audio must record within the video
0	least two trigger switches	file.
	for audio activation The	The system should have the ability to start
	system must have at	recording audio data by means of at least two
	least two emergency	trigger buttons.
	activation triggers (panic	triggor buttorio.
	buttons).	One trigger button must be capable of being
	Dattorioj.	one ingger button must be capable of being

		activated by the driver.
		A separate independent trigger button must be located on each passenger row of seating within the vehicle and be capable of being activated by any passenger occupying that row. One of the triggers / panic buttons must be capable of being operated by the driver — this must be independent of the audio recording activation switch.
		At least one other trigger / panic button must be capable of being operated by a passenger from any passenger seat in the vehicle. Once activated, this switch must trigger the recording of video and audio in accordance with section 6.1 below.
1.27	The system must include a visual indicator that will clearly show when audio recording is taking place. This indicator must be visible to all passengers within the vehicle.	This may take the form of an indicator LED built into the audio activation switch, or a remote LED that can clearly be seen by passengers.

2. Storage Capacity Technical Specification

Reference	Specification	Details
2.1	Minimum of 28 days i.e. (28 x 24 hours) of recording capacityMinimum of twenty-one days of recording capacity	The camera system must be capable of recording and storing a minimum of twenty eight days of images of HD1 (720/288) size or better. The camera system must be capable of recording and storing a minimum of twenty-one days of images of HD1 (720/288) size or better.
2.2	Images must be clear in all lighting conditions	System to provide clear images in bright sunshine, shade, dark and total darkness. Also, when strong back light is present without the need for additional components. System to provide clear images in bright sunshine, shade, dark and total darkness. Also, when strong back light is present.

3. Camera Head Technical Specification

Reference	Specification	Details
3.1	Camera installation non- obstructive	The camera and all system components shall be installed in a manner that does not interfere with the driver's vision or view of mirrors or otherwise normal operation of the vehicle.
3.2	Protected camera disconnect	The camera head shall be designed to disconnect for ease of removal and replacement by maintenance personnel.
3.3	Special tools for adjustment/removal	To prevent inappropriate interference only tools supplied to authorised fitters should be capable of carrying out adjustments or removal.
3.4	Field of view to capture all passengers in the vehicle	The lens or the position of the camera must be of a type that captures the driver and all passengers of the vehicle on the recorded image. The lens must be of a style not to create a "fishbowl" effect. The lens of the

		camera must be of a type that captures the driver and all passengers of the vehicle on the recorded image. The lens must be of a style not to create a "fishbowl" effect.
3.5	Images must be clear	System to provide clear images in all lighting conditions and allow different skin tones to be detected
3.6	Compatible for use in vehicles with a partition screen	The camera system must be adaptable to provide clear images when a vehicle is equipped with a partition screen. This may be accomplished with the use of multiple camera heads.
3.7	Multiple cameras	The unit shall be capable of supporting up to four (4) cameras. Four cameras may be required to provide adequate coverage in larger vehicles and/or certain purpose built vehicles or external images. The unit shall be capable of supporting up to four (4) cameras. Four cameras may be required to provide adequate coverage in larger vehicles and/or certain purpose built vehicles.

4. Storage Device (Recorder) Technical Specification

Reference	Specification	Details
4.1	Impact and shock resistance	The recorder shall be impact resistant, sufficient to
		withstand a typical car accident, or striking with a large,
		heavy object such as a suitcase.
4.2	Controller in concealed	The storage unit shall be concealed from within the
	location	passenger compartment and effectively inaccessible
		except by authorised personnel. For example in the
		luggage areaThe storage unit shall be concealed from
		view and effectively inaccessible except by authorised
		personnel.
4.3	Download port provision	The recorder shall be equipped with a communication
		port within the hard drive housing for downloading by
		authorised officer The recorder shall be equipped with a
		communication port for downloading by authorised
		personnel.
4.4	Download port shall be	The recorder download port shall be located in the
	located in an easily	glove box if practicable, if not then in a location that
	accessible location	does not require the removal of panels and is
	such as a glove	accessible.
	compartment.	
4.5	Download port cable length	Where required, any Ddownload port shall be at least
4.0	(300 millimetres minimum)	300 millimetres in length for ease of download.
4.6	Recorder to be securely	
4.7	affixed to the vehicle	
4.7	Log to register each user	
4.0	access	
4.8	Log to register camera	
	system parameter	
4.9	modifications	
4.9	Log to register each image	
4.40	download session	
4.10	Log to register	

	modification / manipulation of downloaded images	
4.11	Log to register exporting of downloaded images	
4.12	Log to register exporting of downloaded clips	
4.13	Log file protected against un-authorised access	
4.14	Time/date stamp	All stored images must be time and date stamped.
4.15	Vehicle ID number stamp	All stored images must have vehicle identification (VIN & or number plate). All stored images must have two fields for vehicle identification (VIN & number plate).
4.16	Controller non-modifiable ID code stamp	Each recorded image shall be automatically stamped with a unique and non-modifiable code that identifies the controller that was used to record the image.
4.17	Controller (Storage Recorder)	Manufacturer to supply Doncaster Council with a supply of specialised tools to allow for removal of the controller and download of data when required.

5. Specifications for Video and Audio Recording Rate

Reference	Specification	Details
5.1	Video image recording on system activation (when audio is not activated).	The system shall record images at a minimum rate of twenty five (25) images per second. The system shall record images at the rate of four images per second.
5.2	Video image recording when audio is activated.	The system shall record images at the rate of twenty five images per second during periods when audio recording is activated (either due to time requirement, or through activation by the driver trigger switch or passenger panicaudio button).
5.3	When activated, audio recording must be in real time and synchronised with the video recording.	When activated, audio recording must be in real time and synchronised with the video recording.
5.4	System to continue to record images (and audio when applicable) when engine is off.	System must continue to record images (and audio when applicable) for 1 hour after engine / ignition or override switch is switched off. System must continue to record images (and audio when applicable) for 30 minutes after engine / ignition is switched off.

6. Specification for Activation via Driver or Passenger Trigger / Audio Panic Buttons

Reference	Specification	Detail
6.1	The activation of a trigger	The system must be fitted with at least two trigger
	button when activated by	buttons that once activated will trigger the protected
	driver or passenger. The	recording of audio and video (see also 1.17 and 1.26
	activation of a trigger button	above).
	must provide for overwrite-	
	protected image storage	
	when activated by driver or	
	passenger.	

6.2	Emergency image overwrite protection capability	Image sequences resulting from emergency activation shall be recorded in an area of memory which is protected from being overwritten
6.3	Overwrite protection capacity for at least 3 activations	
6.4	Overwrite protection self- clear on 96 hour timer	

7. Downloading Technical Specification

Reference	Specification	Details
7.1	Time to download complete memory not to exceed 30 minutes	Time to download to be accomplished in 30 minutes or less.
7.2	Provision of necessary software, cables, security keys to the Council's Licensing Team.	
7.3	Windows 40-compatible.	Once downloaded and converted
7.4	Downloaded images stored in non-volatile media	
7.5	Downloaded images stored in secure format	
7.6	Verifiable image authenticity	Each image shall be watermarked with vehicle ID, and time and date, and be tamperproof. Each image shall be stamped with controller ID and vehicle ID and be tamperproof.
7.7	Provision of technical support to Doncaster Councils Licensing Officersteam when necessary.	To assist in accessing system in case of damage to the vehicle or to the system in case of accident within a reasonable time frame To assist in accessing system in case of damage to the vehicle or to the system in case of accident within 1 hour during normal working hours and within 8 hours otherwise.
7.8	Wireless Download Prohibited	Unit must not allow for wireless downloads. Wireless diagnostic may be used. All wireless hardware to be disabled.
7.9	Filter the specific images for events and times for the approximate time of the crime committed.	The playback software must list the files in date and time slot order for ease of location of required file.

8. Requirements in relation to System Information

Reference	Requirement	Details
8.1	Provision of service log	The unit manufacturer shall have a service log. The
	Provision of service log	manufacturer shall also provide detailed instructions for
	sheet with each unit shipped	the drivers with each unit. The unit manufacturer shall
		have a service log shipped with the unit.
		The manufacturer shall also enclose detailed
		instructions for the drivers with each unit shipped.
		An installation manual shall also be furnished to
		authorised installers and fleet operators.
8.2	Serial number indication on	The unit will be marked with a serial number
	service log	

8.3	Installation date indication Installation date indication on service log	A certificate of installation must be provided which will indicate the installation date The provision for the installer to indicate the installation date
8.4	Clarity of operating instructions Provision of driver instruction card with each unit shipped	The system shall be provided with clear and concise operation instructions which are written or presented with due consideration to varying levels of literacy.
8.5	Installation by authorised agentsProvision of installation manual to installers and fleet operators	The unit shall only be installed by manufacturer's authorised agents.
8.6	Provision of authorised agents list to the Council Licensing TeamClarity of operating instructions	The manufacturer or supplier shall provide a list of all authorised agents to the Council Licensing Team. The system shall be provided with clear and concise operation instructions which are written with due consideration to varying levels of literacy.
8.7	Documentation Installation by authorised agents	The manufacturer must provide clear and concise operating instructions which are written or presented in layman's terms. (Details on how the system operates) The unit shall be installed by manufacturer's authorised agents, or other installers approved by the Council (subject to agreement with the manufacturer).
8.8	Image Protection Provision of authorised agents list to Doncaster Councils Licensing Officers	All captured images must be protected using encryption software that meets or exceeds the current FIPS 140-2 (level 2) standard or equivalent. The manufacturer shall provide a list of all authorised agents to Doncaster Councils Licensing Officers.
8.9	Documentation	The manufacturer must provide clear and concise operating instructions which are written in layman's terms. (Details on how the system records the images)
8.10	Image Protection	All captured images must be protected using encryption software that meets or exceeds the current FIPS 140-2 (level 2) standard or equivalent.

9. System requirements in relation to Vehicle Inspection Facility – Inspections

Reference	Requirement	Details
9.1	Provision of system status/health indicator	The driver shall have an indicator showing when the system is operational and when there is a malfunction. -This should include the images as shown to verify the status of each camera.
9.2	Mounting location of system status/health indicator to be seen Mounting location of system status/health indicator to be seen by driver only	The indicators shall be mounted in such a way so as to allow for ease of view. The indicators shall be mounted/installed for the driver's vision only. The indication system must be in accordance with section 9.3 and 9.4 below.
9.3	Design and or installation to be testable as part of the vehicle compliance test (or persons acting on behalf of the council – such as vehicle inspectors) Additional indicator requirement	The system shall be designed and installed such that the system may be easily tested as part of vehicle compliance test as prescribed. Where a system is fitted with an indicator to show that the system is on, this indicator shall be separate to those listed above or of a different colour to avoid any possible confusion on the part of the drivers using the system.

9.4	Designed / installed to be	The system shall be designed and installed such that
	testable by Doncaster	the system may be easily tested by Doncaster Council
	Councils Licensing	Licensing staff to ensure that all features are operating
	Officers (or persons acting	and that images are being recorded as prescribed.
	on behalf of the Council	
	such as vehicle	
	inspectors)	

10. General System Requirements

Reference	Requirement	Details
10.1	Vandal and tamper resistance	All component parts must be securely mounted, hard wired and small and discreet enough to remove the risk of tampering.
10.2	Provision of statement of compliance	In addition to a formal test of all aspects of this requirement specification, a statement of compliance shall be provided and signed by an officer of the company.
10.3	Reliability in operational and environmental conditions	The system shall provide reliable and full functionality in all operational and environmental conditions encountered in the operation of licensed vehicles.
10.4	Programmability of image timing parameters	It shall be possible to change timing and parameters without the requirement to change components.
10.5	Training and Technical Support and Equipment	Manufacturer must provide Doncaster Council Licensing <u>TeamOfficers</u> with a Training and Technical <u>Support. Manual.</u> <u>Supply a working unit to Doncaster Council Licensing for testing purposes.</u>
10.6	Software and Hardware	Manufacturer to supply Doncaster Council Licensing TeamOfficers with a supply of cables and software to be installed under the supervision of the Council's authorised staff.
10.7	Agreement between the Camera Manufacturer and Doncaster Council	Agreement to allow Doncaster Council access to the relevant software from the manufacturer supplier so that in the event the manufacturer goes out of business, council will be able to support the system.